



ASEAN Checklist on Hygiene and Safety for Professionals and Communities in the Tourism Industry

Theme Park

Please review ASEAN Guidelines on Hygiene and Safety for Professionals and Communities in the Tourism Industry on Theme Park and complete the following.

*Required

First Name*

Last Name*

Business Name*

Email*

Phone*

Website

We have reviewed the ASEAN Guidelines on Hygiene and Safety for Professionals and Communities in the Tourism Industry on Theme Park and agree to the terms and conditions.

☐

Signed*

Date*

DD/MM/YYYY



Guidelines Summary

Our company confirms that we implement the following practices:

Personal hygiene protocols

- ☐ Urge staff to maintain a high standard of personal hygiene AND to change into their freshly laundered uniform at the workplace.

Physical distancing protocols

- ☐ Urge guests and staff to maintain at least 1 meter distance by spacing workstations and common spaces.
- ☐ Use visual cues and accessible signs in strategic places providing instructions on physical and social distancing AND limit the number of people in the facility at one time.

Health safety protocols

- ☐ Urge guests, staff, and any other visitors on the premises to wear an appropriate and well-fitting face mask covering nose, mouth, and chin at all times in public spaces and when interacting with people.
- ☐ Have facilities in place to enable regular hand washing and/or sanitization AND maximize air circulation of indoor spaces AND implement effective communication protocols with signs and messages.

Emergency preparedness protocols

- ☐ Have an emergency preparedness plan in place AND remain up to date on national regulations AND provide mental wellness support for staff and guests AND provide evacuation for all staff, guests, and any other visitors on the premises during departure and at the congregation outside of the property.
- ☐ Urge staff not to come to work if they show signs or symptoms of COVID-19 or tests positive for the virus.

Sanitizing and disinfecting protocols

- ☐ Urge staff to always wear protective personal equipment, including face masks, face shields, rubber gloves and footwear appropriate for the chemicals being used when cleaning and disinfecting frequently touched areas in the common areas and guest rooms.

Theme park delivery service protocols

- ☐ Implement modified layouts and procedures AND implement standard operating procedures to ensure minimum contact between visitors at entrance, ticketing, park facilities, activity areas and exit area(s).



- ☐ Urge visitors and staff to comply with the ASEAN guidelines aligned with national regulations on appropriate physical and social distancing, health screening and tracking system AND to follow the hygiene and safety guidelines.
- ☐ Urge staff to minimize contact with the guests while handling their personal documents and transacting their payment AND to implement handwashing and hygiene protocols at all high touch points and common areas AND to wash hands thoroughly with soap and clean water or use an appropriate hand sanitizer prior to and immediately after each treatment.
- ☐ Provide theme park staff with training on hygiene and safety AND raise awareness to implement sustainable practices.

Housekeeping delivery service protocols

- ☐ Implement standard operating procedures for general housekeeping management, cleaning of park premises, handwashing and hygiene protocols at the facilities AND implement effective communication protocols for visitors with signs and messages.
- ☐ Urge staff to follow schedules for cleaning and laundry services to minimize interactions between guests and staff AND to sanitize and disinfect all facilities regularly during the opening hours and upon closing AND to wash hands thoroughly with soap and clean water or use an appropriate hand sanitizer before and after each cleaning.

Food and beverage delivery service protocols

- ☐ Implement standard operating procedures for food and beverage services within the park premises and urge service providers to follow these.

Remarks